

Activity Undertaken by the Task and Finish Group

Interviews

R Beavan-Pearson – Assistant Director – Customer Services and Communications

S Carter – Head of Commercial Services

R Morgan – Pricewaterhouse Coopers

Investigations

Members of the Group investigated the following services and their findings have been made available separately to the Cabinet Member (Corporate Services and Education): Halo, Markets and Fairs, Pest Control and Residential Care and also produced a progress report on the quick win charging areas identified by Cabinet: immediate charge increases for Car Parks, School Transport & Pre-application advice for planning.

Other Information considered

Herefordshire Council Income and Charging Strategy

Report to Cabinet- 30 June 2011 – Income Proposals and Charging Proposals

Herefordshire Council: Revenue Income Optimisation – Project Initiation Document

Report by PricewaterhouseCoopers: Revenue Income Optimisation – Herefordshire Council Final Report

Schedule of charging areas

Central Overheads Allocation

CIPFA guidance for establishing charges for full cost recovery

Audit Commission Report: Positively Charged- Maximising the benefits of local public service charges

Review by Sandwell Council – Setting Fees and Charges

Review by Basildon Council – Fees and Charges